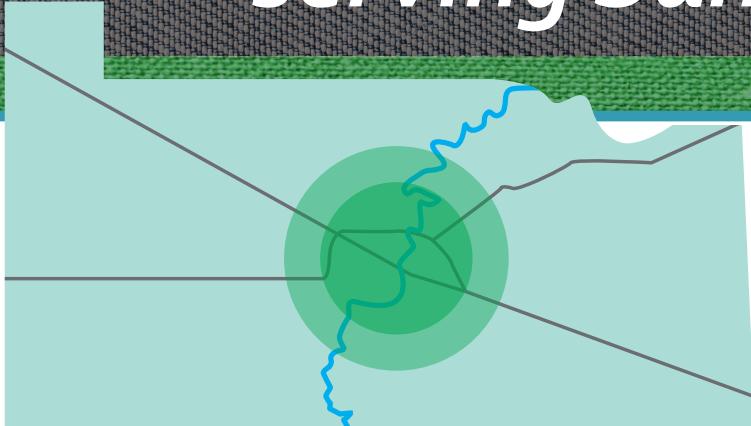




# ON-DEMAND TRANSPORTATION

## *serving Sandusky County*



### RIDE FARES (PER ONE-WAY TRIP)



ZONE 1 (Inside City of Fremont)  
\$2 per one-way trip



ZONE 2 (Ballville/Sandusky Townships)  
\$3 per one-way trip



ZONE 3 (Remainder of the county)  
\$4 per one-way trip

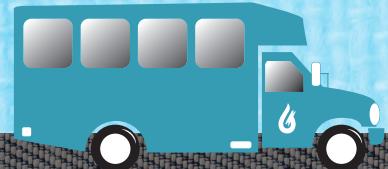
Passengers are expected to pay a minimal fee for using the TRIPS system.

Sandusky County is divided into three ride zones with different fees.

For zone-to-zone transport, the cost is determined by the higher fee

(e.g. the cost of going from Zone 1 to Zone 2 is \$3 per trip.

The system will operate up to one mile in adjoining counties.



### SERVICE HOURS:

Monday-Friday

5 A.M.-7 P.M.

Saturday

5 A.M.-NOON

Closed on federal holidays

Excluding Columbus Day. TRIPS is also closed  
Sept. 22, Nov. 27-28, and Dec. 24, 2026.

### SCHEDULE 24 HOURS IN ADVANCE:

Call TRIPS at  
**419-332-8091**  
or Ohio Relay at  
**1-800-750-0750**

Same-day ride service  
may be available depending  
on ride volume. Call for details.

[glcap.org/trips](http://glcap.org/trips)  
OR CALL 419-332-8091



UNITED WAY  
Sandusky County



TRIPS is operated by Great Lakes Community Action Partnership in partnership with other community organizations including Chamber of Commerce of Sandusky County, Community Health Services, Community Representatives, First Call For Help, ProMedica Memorial Hospital, Sandusky County Commissioners, Sandusky County Economic Development Corporation, Sandusky County Department of Job & Family Services, and the Sandusky County Board of Developmental Disabilities.

*This service is funded by the Ohio Department of Transportation; Federal Transit Administration; Area Office on Aging; fares, advertisements, donations, and support by member organizations.*

- TRIPS provides curb-to-curb demand response service. Door-to-door service available upon request.
- Reservations required at least 24 hours in advance.
- Rider assistance available upon request.
- At the time of reservation, you will be given a half-hour window. Please take note of times and be ready to ride.
- Wait where you are visible to the driver. Drivers will wait 3 minutes at each stop.
- All riders, including children, must be scheduled at the time of trip reservation.
- Exact fares must be paid upon boarding.
- Children under 7 years old ride free. Children under 8 years old must be accompanied by an adult. Ohio law requires that children under 8 years old and less than 4'9" tall ride in a federally approved booster seat. Child safety seats are to be provided and installed by a parent or guardian.
- One caregiver may ride to assist rider free of charge.
- No pets are permitted on vehicles; however, service animals are welcomed and should be noted when calling for a reservation.
- Please consider space limitations in the vehicle when you have packages. There is a six bag (grocery size) limit per person. The bags must be contained in one seating area.
- Seat belts must be worn at all times.
- No eating, drinking, drugs, alcohol, tobacco products or loud music in the vehicles.
- No illegal, violent, disruptive behavior or language.
- Riders with portable oxygen tanks are permitted.

## Out-of-County Service

The pick-up location for the beginning trip must be in Sandusky County. Contact the TRIPS office for pricing and availability.

**We create partnerships and opportunities to help individuals, families and communities thrive.**

**This handout is available in alternate formats upon request**

This institution is an equal opportunity provider.

Revised 01/27/2025

## Senior Riders

Passengers age 60 and over should contact the TRIPS office for pricing and availability on using this service.

## Inclement Weather

In the event that trips are canceled due to inclement weather or emergencies, there will be announcements on Eagle 99 FM (99.1 FM).

## Cancellations/No Shows

Failure to provide a notice of a canceled trip, or providing notice less than 4 hours prior to the scheduled pick-up time, is considered a no-show. A no-show for one part of a trip automatically cancels the return portion of that trip. If a rider is recorded as a no-show for 20% or more of scheduled rides within a 30-day period, the rider's service will be suspended for 10 days. The rider will be contacted by phone, and notified in writing about a suspension and given a date when service will be restored. Contact TRIPS office for cancellations.

## Concerns/Complaints Including Title VI, Reasonable Modification and ADA)

GLCAP/TRIPS complies with all Civil Rights Laws and operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI, Reasonable Modification and ADA may file a complaint with TRIPS, directly to the Ohio Department of Transportation or to the Federal Transit Administration. For more information on the TRIPS civil rights program, and the procedures to file a complaint: contact the EEO Coordinator at 419-333-6001 (TTY 800-750-0750) or comment@glcap.org; visit our administrative office at 127 S. Front Street, Fremont, OH 43420; or visit [www.glcap.org/comments](http://www.glcap.org/comments). For general information, comments or complaints, please contact the Rural Transit Director at 419-332-2015.



**Great Lakes**  
COMMUNITY ACTION  
P A R T N E R S H I P  
Great Lakes Community Action Partnership

127 S. Front St., Fremont, Ohio 43420

1-800-775-9767