

**The Great Lakes Community Action Partnership Home Energy Assistance Program (HEAP), Summer Crisis Program, and Percentage of Income Payment Plan (PIPP) Plus Program** provide Wood, Sandusky, Ottawa and Seneca County residents assistance with utility bill costs. Programs provide assistance with heating bills in winter and cooling bills in summer, as well as set up affordable utility payment plans for income-eligible households.



**Great Lakes**  
**COMMUNITY ACTION**  
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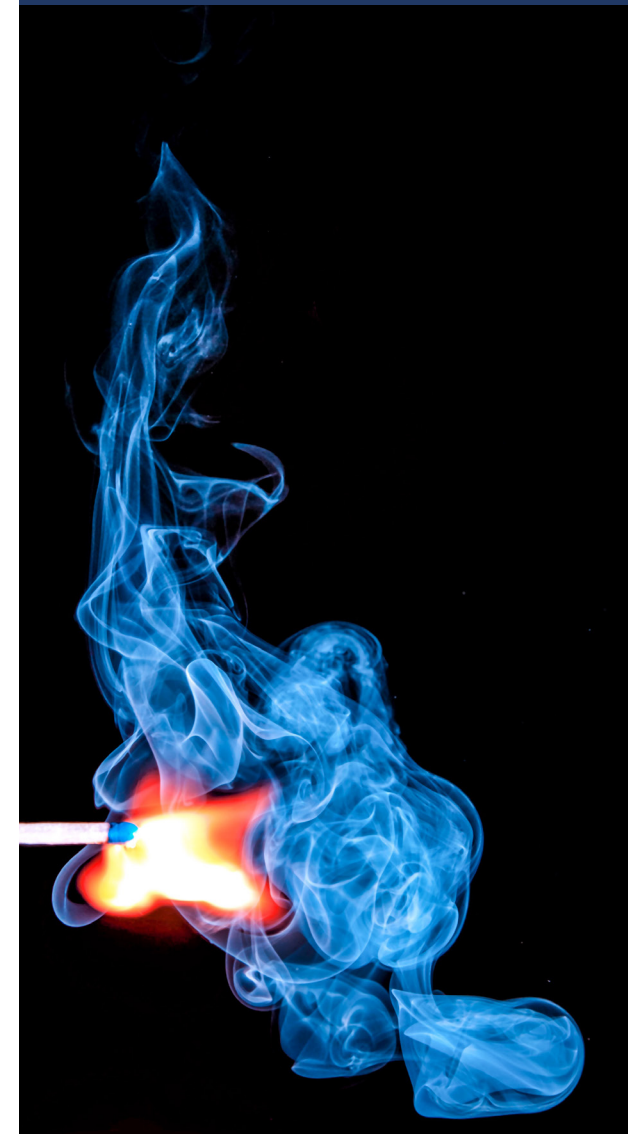
**Helping Communities Thrive,  
One Neighbor at a Time**

**This institution is an  
equal opportunity provider.**

The Home Energy Assistance Program  
is administered by  
**Great Lakes Community Action Partnership**  
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Great Lakes Community Action Partnership

# HOME ENERGY ASSISTANCE PROGRAM



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# Get help with utility payments through HEAP



Great Lakes Community Action Partnership provides utility assistance services throughout the year for residents of Wood, Sandusky, Ottawa and Seneca counties through the **Home Energy Assistance Program (HEAP)**, which provides a one-time credit paid to a resident's main heating utility in the winter months (November through March). We also offer other utility assistance including:

## Payment Plans

The **Percentage of Income Payment Plan (PIPP)** helps clients establish affordable monthly payments on regulated utilities or pay previous debts to utilities. PIPP adjusts clients' payments according to their income — 6% of 30-day gross income for those with two utilities, and 10% of 30-day gross income for those with electric only.

## Winter Heating Help

The **Winter Crisis Program (or EHEAP)** offers emergency assistance for clients whose utilities are in disconnect status or are already disconnected. Households with less than 20% propane or heating fuel, or fewer than 10 days' supply of wood or wood pellets may also be eligible for EHEAP assistance.

2020-2021 Income Guidelines  
(annual income)

Household Size	PIPP	HEAP and SCP
1	\$19,140	\$22,330
2	\$25,860	\$30,170
3	\$32,580	\$38,010
4	\$39,300	\$45,850
5	\$46,020	\$53,690
6	\$52,740	\$61,530

## Summer Cooling Help

The **Summer Crisis Program (SCP)** offers a one-time per season benefit July through August that may be used towards one month's electric bill or disconnect notice, and may also be used for two fans or one window unit air conditioner. Households must have at least one member age 60 or older, or have a member who has a medical need (verified by a physician) for air conditioning or continued electric service.

Call for up-to-date information on program income eligibility and other guidelines.

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1-800-775-9767 or visit [www.glcap.org](http://www.glcap.org)

