

**Concerns/complaints
(including Title VI, Reasonable
Modification and ADA)**

GLCAP/TRIPS complies with all Civil Rights Laws and operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI, Reasonable Modification and ADA may file a complaint with TRIPS, directly to the Ohio Department of Transportation or to the Federal Transit Administration.

For more information on the TRIPS civil rights program, and the procedures to file a complaint: contact the EEO Coordinator at 419-333-6001 (TTY 800-750-0750); email Adrienne Fausey at comment@glcap.org; visit our administrative office at 127 S. Front Street, Fremont, OH 43420; or visit <http://www.glcap.org/comments>.

For general information, comments or complaints, please contact the Rural Transit Director at 419-333-6053 or by email at jswells@glcap.org.

Let the TRIPS Fremont Shuttle take you where you need to go in town. The Fremont Shuttle runs weekdays 8 a.m.-6 p.m. and stops at 19 locations throughout Fremont every hour. Details on stops and times are inside this brochure.

TRIPS Fremont Shuttle is a deviated fixed-route service. This means that while the shuttle follows the route and makes all stops as scheduled, riders may also be picked up or dropped off no more than 1/4 mile from the route

To request a deviation

These rides must be scheduled at least 24 hours in advance by calling TRIPS at 419-332-8091.

Cancellations/No shows

Failure to provide a notice of a canceled trip, or providing notice less than 4 hours prior to the scheduled pickup time, is considered a no-show.

A no-show for one part of a trip automatically cancels the return portion of that trip. If a rider is recorded as a no-show for 20% or more of scheduled rides within a 30-day period, the rider's service will be suspended for 10 days. The rider will be contacted by phone, and notified in writing about a suspension and given a date when service will be restored. Contact TRIPS dispatch office for cancellations.



Great Lakes
COMMUNITY ACTION
PARTNERSHIP



We create partnerships and opportunities to help individuals, families and communities thrive.

This service is funded by the Ohio Department of Transportation; Federal Transit Administration; Area Office on Aging; fares, advertisements, donations, and support by member organizations.

This institution is an equal opportunity provider.

Great Lakes Community Action Partnership

127 S. Front St., Fremont, Ohio 43420
419-334-8911 • 1-800-775-9767
www.glcap.org

Great Lakes Community Action Partnership

**TRIPS FREMONT
SHUTTLE**



\$1 per ride

Weekdays 8 a.m.-6 p.m.

No scheduling required

**19 stops in Fremont
East-side and west-side
routes available**



Fremont Shuttle

8 a.m.-6 p.m.
Monday-Friday

\$1 per one-way trip

No advanced
scheduling needed

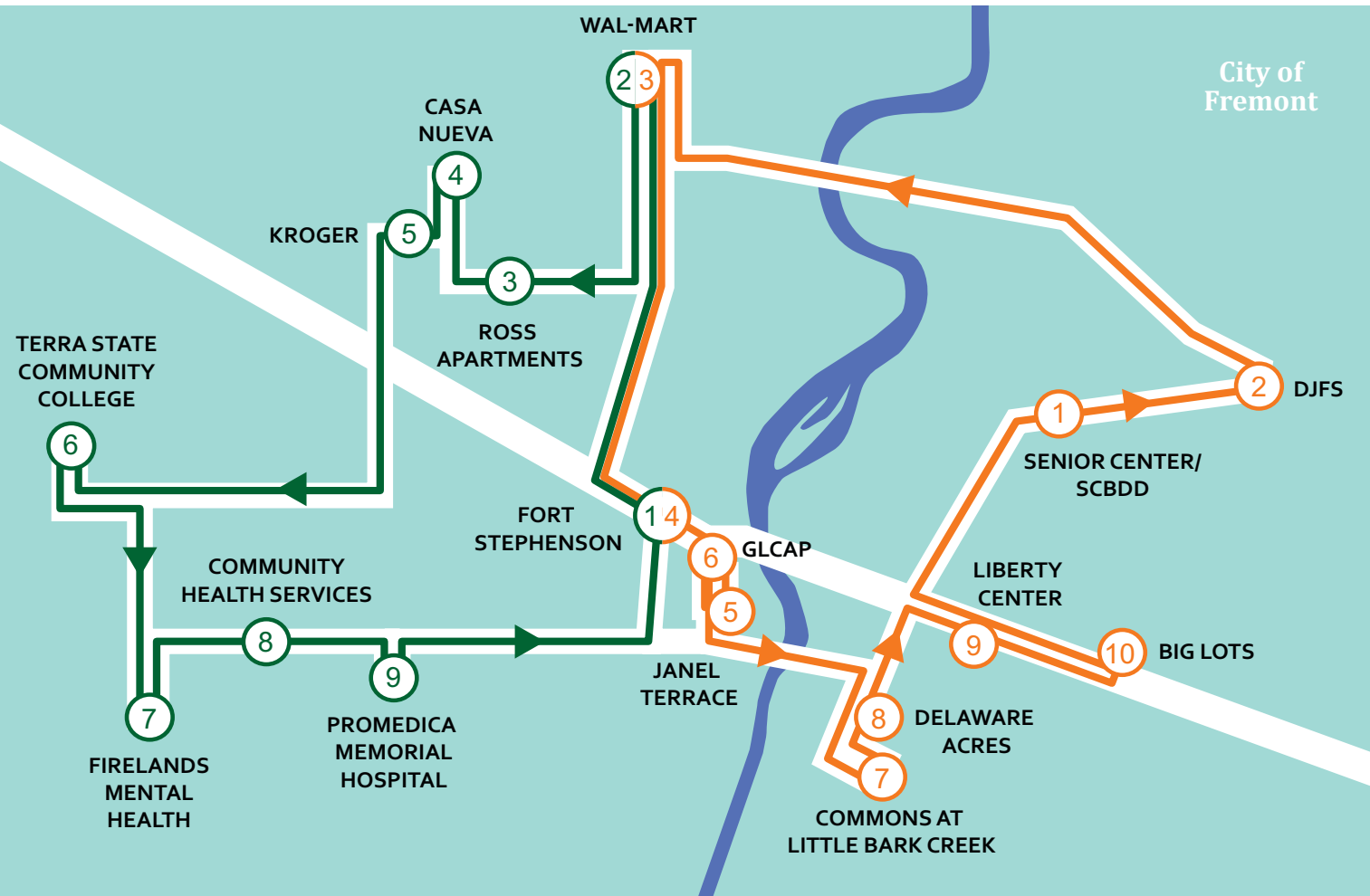
Two Routes

Green Line
covers west
Fremont

Orange Line
covers east
Fremont

Transfer point
available at
Wal-Mart

This brochure is
available in
alternate formats
upon request



GREEN LINE	Time
1. Fort Stephenson	:00
2. Wal-Mart (transfer point)	:10
3. Ross Apartments	:18
4. Casa Nueva (two stops)	:22 :24
5. Kroger	:25
6. Terra State	:36
7. Firelands	:43
8. Community Health Services	:48
9. ProMedica Memorial	:51

ORANGE LINE	Time
1. Senior Center/Board of DD	:00
2. DJFS	:02
3. Wal-Mart (transfer point)	:10
4. Fort Stephenson	:20
5. Janel Terrace	:22
6. GLCAP	:25
7. Commons at Little Bark	:32
8. Delaware Acres	:35
9. Liberty Center	:40
10. Big Lots	:43

Ride with us

The TRIPS Fremont Shuttle provides affordable transportation to key shopping, medical, recreational and other destinations in Fremont on a continuous hourly loop.

The loop runs 8 a.m.-6 p.m., Monday through Friday and stops hourly at 19 destinations. There's no need to schedule in advance. Just be at the stop at the indicated time and we'll take you on the route to another stop on the loop. Cost is \$1 per one-way trip.

Policies

- Passengers should be at the stop five minutes prior to the designated time of arrival.
- One caregiver may ride to assist rider free of charge.
- No pets are permitted on vehicles; however, service animals are welcomed.
- Riders with portable oxygen tanks are permitted.
- Vehicles are ADA lift accessible

For more information

Call TRIPS at 419-332-8091
or Ohio Relay at 800-750-0750