



Pandemic Response for Water and Wastewater Systems:

Find

- Existing Emergency Response/Contingency Plans
- Mutual aid agreements
- Keys, logins, passwords
- Written SOP's, O&M Plans, System Maps

Identify

- Essential functions and critical resources
- Essential personnel and positions
- Review line of succession, update as necessary

Communicate

- Pandemic status
- Employees to stay home when they are ill
- Critical supply vendors

Prepare

- To implement necessary pandemic policies (social distancing, sequestering healthy, critical on site-staff, sick leave)
- Cross-train employees
- To review and update Contingency Plan, Manual Operations Procedures, Maintenance and Operations Plans
- Exercise your ERP/Contingency Plan

Provide

- Supplies for disinfection and sequestering

Document

- Actions and additional expenses