Let the TRIPS Fremont Shuttle take you where you need to go in town. The Fremont Shuttle runs weekdays 8 a.m.-6 p.m. and stops at 19 locations throughout Fremont every hour.

Details on stops and times are inside this brochure.

TRIPS Fremont Shuttle is a deviated fixed-route service. This means that while the shuttle follows the route and makes all stops as scheduled, riders may also be picked up or dropped off no more than 1/4 mile from the route.

To request a deviation
These rides must be scheduled at least 24 hours in advance by calling TRIPS at 419-332-8091.

Cancellations/No shows
Failure to provide a notice of a canceled trip, or providing notice less than 4 hours prior to the scheduled pickup time, is considered a no-show. A no-show for one part of a trip automatically cancels the return portion of that trip. Accumulating three no-shows in a 30 day period will require the rider to pay the regular fare for the no-show trips in order to use the service for future trips. Contact TRIPS Dispatch office for cancellations.

Concerns/complaints (including Title VI and ADA)

GLCAP/TRIPS complies with all Civil Rights Laws and operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or ADA may file a complaint with TRIPS, directly to the Ohio Department of Transportation or to the Federal Transit Administration.

For more information on the TRIPS civil rights program, and the procedures to file a complaint: contact the EEO Coordinator at 419-333-6001 (TTY 800-750-0750); email Adrienne Fausey at comment@glcap.org; visit our administrative office at 127 S. Front Street, Fremont, OH 43420; or visit http://www.glcap.org/comments.php.

For general information, comments or complaints, please contact the Rural Transit Director at 419-333-6053 or by email at jswells@glcap.org.

This service is funded by the Ohio Department of Transportation; Federal Transit Administration; Area Office on Aging; fares, advertisements, donations, and support by member organizations.

This institution is an equal opportunity provider.

Great Lakes Community Action Partnership
127 S. Front St, Fremont, Ohio 43420
419-334-8911 • 1-800-775-9767
www.glcap.org
The TRIPS Fremont Shuttle provides affordable transportation to key shopping, medical, recreational and other destinations in Fremont on a continuous hourly loop.

The loop runs 8 a.m.-6 p.m., Monday through Friday and stops hourly at 19 destinations. There’s no need to schedule in advance. Just be at the stop at the indicated time and we’ll take you on the route to another stop on the loop. Cost is $1 per one-way trip.

**Policies**
- Passengers should be at the stop five minutes prior to the designated time of arrival.
- One caregiver may ride to assist rider free of charge.
- No pets are permitted on vehicles; however, service animals are welcomed.
- Riders with portable oxygen tanks are permitted.
- Vehicles are ADA lift accessible

**For more information**
Call TRIPS at 419-332-8091 or Ohio Relay at 800-750-0750