<table>
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<th>Problem:</th>
<th>Referred to:</th>
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| No Shelter/At Risk of Homeless | Harmony House 419-522-2323 (Main) 419-526-4005 (Men’s Shelter)  
Address: 124 W Third Street, Mansfield, OH 44902  
Hours: 24 hours  
Call 2-1-1 for initial coordinated access screening: 8am to 7pm Mon-Thu; 8am to 4:30pm Fri;  
9am to 4pm Sat or 1 to 4pm Sun. Walk-in screening 9 am to 4pm Mon-Fri. Closed on certain federal holidays. First Call 211 office located at 36 W 3rd Street, Mansfield, OH 44902 |
| Domestic Violence | Domestic Violence Shelter 419-774-5840 or 1-800-931-7233  
Address: PO Box 1524, Mansfield OH 44901 (Physical location is confidential)  
Hours: 24 hours |
| Need Food | First Call 211 419-522-4636  
Address: 36 W Third Street, Mansfield OH 44902  
Hours: 24 hours by phone  
Lobby hours Mon-Fri 9 am to 4 pm  
Publishes the Free Meal Calendar, Food Pantry, and Free Produce Distribution resource lists  
www.mrcpl.org/services/first-call-211  
Recorded message of daily free meal options: 419-522-4636, select prompt #4 |
| Utilities Disconnect | Community Action 419-589-2520 (Office) 1-866-861-6360 (Appointment Line)  
Address: 597 Park Avenue East, Mansfield, OH 44905  
Hours: 8 am to 4:30 pm M-F  
Salvation Army (Mansfield Unit) 419-525-2912  
Address: 47 S Main Street, Mansfield, OH 44902  
Hours: 9 am to 4 pm M-F  
Call on Mondays at 1 pm to schedule an appointment for assistance.  
Salvation Army (Shelby Unit) 419-347-6307  
29 ½ Walnut Street Rear, Shelby OH 44875  
Must have a Shelby or Tiro address  
Hours: M/W/F 1 pm to 2 pm  
Salvation Army Helpline Ministries 419-347-6307  
29 ½ Walnut Street Rear, Shelby OH 44875  
Must have a Shelby or Tiro address  
Hours: Mon-Fri 10 am to 3pm  
Salvation Army (Clear Fork Unit) 419-308-1927 (Voice Mail – leave message)  
84 N Main Street, Bellville OH 44813  
Must have a Bellville or Butler address  
Hours: by appointment only  
Salvation Army (Plymouth/Shiloh Unit) 567-224-1523  
48 West Broadway, Plymouth OH 44865  
Must have a 44865 or 44878 zip code  
Salvation Army (Greenwich Unit) 419-752-2769  
4130 Edwards Road, Greenwich OH 44837  
Hours: by appointment:  
Serves zip codes: 44837, 44850, 44855  
Tue 1:30 to 2:30pm/ Thu 9:30 am to 11 am  
Richland County Veteran Services 419-774-5822  
597 Park Avenue East, Mansfield OH 44905  
Hours: Mon-Fri 8:30 am to 4:30 pm  
Walk-in or call for appointment |
| Need Prescriptions | Catholic Charities 419-524-0733  
Address: 2 Smith Avenue, Mansfield OH 44905  
Hours: M/T/TH/F: 12:30am – 3:30pm  
Call for information about eligibility and which pharmacies participate |
### Salvation Army (Shelby Unit)

- **Phone:** 419-347-6307
- **Address:** 29 ½ Walnut Street Rear, Shelby, OH 44875
- **Hours:** M/W/F 1 to 2 pm
- **Notes:** Must have a Shelby or Tiro address; Walk-in; Bring picture ID and monthly utility bill

**Intermediate: In Crisis; Needs to be resolved within 7-14 days.**

- **Need:**
  - [ ] Rapid Rehousing
  - **Referred to:**
    - **Harmony House**
      - **Address:** 124 W Third Street, Mansfield, OH 44902
      - **Hours:** 24 hours
      - **Call 2-1-1 for initial coordinated access screening:** 8am to 7pm Mon-Thu; 8am to 4:30pm Fri; 9am to 4pm Sat or 1 to 4pm Sun. Walk-in screening 9 am to 4pm Mon-Fri. Closed on certain federal holidays. First Call 211 office located at 36 W 3rd Street, Mansfield, OH 44902

- **Great Lakes Community Action Partnership**
  - **Phone:** 419-668-3073 Ext. 8215
  - **Address:** 48 Executive Dr., Norwalk, OH 44857
  - **Hours:** 8:30am – 5pm M-F

- **Catholic Charities**
  - **Phone:** 419-524-0733
  - **Address:** 2 Smith Avenue, Mansfield, OH 44905
  - **Hours:** Mon – Fri 8:30am – 4:30pm M-F

- **Almost Home-Volunteers of America Ohio & Indiana**
  - **Phone:** 419-626-9208
  - **Address:** 906 Decatur St., Sandusky, OH
  - **Hours:** 8:30am – 4:30pm M–F

**Transitional: Vulnerable; Needs to be resolved within 30 days.**

- **Request:**
  - [ ] Disabled Supportive Housing
  - **Referred to:**
    - **Richland NewHope**
      - **Phone:** 419-774-4200
      - **Address:** 255 Hedges Ave., Suite 2
      - **Hours:** Mon-Fri 8 am to 5 pm

- **Catholic Charities**
  - **Phone:** 419-524-0733
  - **Address:** 2 Smith Avenue, Mansfield, OH 44905
  - **Hours:** Mon – Fri 8:30am – 4:30pm

- **Supportive Housing**
  - **Referred to:**
    - **Mansfield Metropolitan Housing Authority**
      - **Phone:** 419-524-0029
      - **Address:** 88 W Third Street, Mansfield, OH 44902
      - **Hours:** Mon-Fri 8 am to 4 pm
      - **Notes:** Application for Section 8 Housing taken on first Fri of each month from 8 am to 11 am.

- **Catalyst Life Services**
  - **Phone:** 419-522-4357
  - **Address:** 741 Scholl Road, Mansfield, OH 44907
  - **Hours:** varies; phone 24 hours, leave msg
  - **Notes:** Must be street homeless, must be documented, and a Catalyst client under treatment with Severe and Persistent Mental Illness (SPMI)

- **Ohio Benefit Bank**
  - **Referred to:**
    - **Catholic Charities**
      - **Phone:** 419-524-0733 [Food Stamp/Benefit application]
      - **Address:** 2 Smith Avenue, Mansfield, OH 44905
      - **Hours:** Mon – Fri 8:30am – 4:30pm
    - **First Call 211**
      - **Phone:** 419-522-4636 [Income Tax Preparation, current & three years back taxes]
      - **Address:** 36 W Third Street, Mansfield, OH 44902
      - **Hours:** 24 hours by phone
      - **Notes:** Lobby hours Mon-Fri 9 am to 4 pm
    - **Self-serve tax preparation link available thru**
      - [www.mrcpl.org/services/first-call-211](http://www.mrcpl.org/services/first-call-211)

- **Employment Services**
  - **Referred to:**
    - **Richland County OhioMeansJobs**
      - **Phone:** 419-774-5300
      - **Address:** 183 Park Ave E, Mansfield, OH 44902
      - **Hours:** Mon-Fri 8am-4pm (Building)
      - **Notes:** Has list of Temporary Employment Agencies
    - **First Call 211**
      - **Phone:** 419-522-4636
      - **Address:** 36 W Third Street, Mansfield, OH 44902
      - **Hours:** 24 hours by phone
      - **Notes:** Lobby hours Mon-Fri 9 am to 4 pm
      - **Publishes Area Temporary Employment Agency resource list**
        - [www.mrcpl.org/services/first-call-211](http://www.mrcpl.org/services/first-call-211)
# Richland County Community Resource List

| ☐ Child Care Options | **Richland County Job & Family Services** | 419-774-5400 | Address: 171 Park Ave E, Mansfield OH 44902 | Hours: Mon-Fri 8am-4pm (Building) Mon-Fri 8:30-11:30am/12:30-3:30pm (Phone) |
| ☐ Health Insurance Options | **First Call 211** | 419-522-4636 | Address: 36 W Third Street, Mansfield OH 44902 | Hours: 24 hours by phone Lobby hours Mon-Fri 9 am to 4pm |
| ☐ Health Insurance Options (Con’t) | **Richland County Job & Family Services** | 419-774-5400 | Address: 171 Park Ave E, Mansfield OH 44902 | Hours: Mon-Fri 8am-4pm (Building) Application for Medicaid: Mon-Fri 8:30-11:30am/12:30-3:30pm (Phone) 1-844-640-6446 apply/renew/report changes Mon-Fri 8 am to 10:30 am (Walk-in) | [https://benefits.ohio.gov](https://benefits.ohio.gov) |
| ☐ Health Insurance Options (Con’t) | **Third Street Family Health Services** | 419-522-6191 x2061 | Hours: vary, call for appointment |
| ☐ Health Insurance Options (Con’t) | **Avita Health System** | 567-307-7666 | Address: 715 Richland Mall, Ontario OH 44906 | Hours: vary, call for appointment |
| ☐ Income Enrichment | **OhioHealth Hospitals** | 419-526-8000 | Address: 355 Glessner Ave, Mansfield OH 44903 | Hours: vary, call for appointment |
| ☐ Income Enrichment | **Medicare** | 1-800-318-2596 | Hours: 24/7 |
| ☐ Transportation Services | **Ohio Senior Health Insurance Information Program (OSHIIP)** | 1-800-686-1576 | Address: 50 W Town St, Suite 300. Columbus OH 43215 | Service is for anyone eligible for or covered by Medicare |
| ☐ Transportation Services | **Opportunities for Ohioans with Disabilities (OOD)** | 419-747-3000 | Address: 800 Park Avenue W, Suite 5, Mansfield OH 44906 | Hours: Mon-Fri 8 am to 5 pm |
| ☐ Fair Housing | **City of Mansfield Community Development** | 419-755-9796 | Address: 30 N Diamond Street, Mansfield OH 44902 | Hours: Mon-Fri 8 am to 4 pm |
| ☐ Fair Housing | **Legal Aid of Western Ohio** | 1-888-534-1432 | Address: 109 W Water Street, Sandusky OH 44870 | Hours: Mon-Fri 9 am to 4 pm Intake is completed through the Toledo office, then referred to Sandusky office, will make appointment locally in Richland County if case is accepted. |
| ☐ Telephone Service | **Safelink** | 1-800-723-3546 | [1-800-SAFELINK] |
| ☐ Telephone Service | **Assurance Wireless** | 1-888-989-4888 |
| ☐ Telephone Service | **Q-Link** | 1-855-754-6543 |
| ☐ Physician | **Third St. Family Health Services** | 419-522-6191 | Address: 600 W Third Street, Mansfield OH 44907 | Hours: varies by location |
| ☐ Dentist Options | **Third St. Family Health Services** | 419-522-6191 | Address: 600 W Third Street, Mansfield OH 44907 | Hours: varies by location |
| ☐ Mental Health Treatment Options | **First Call 211** | 419-522-4636 | Address: 36 W Third Street, Mansfield OH 44902 | Hours: 24 hours by phone/Lobby M-F 9-4 [www.mrcpl.org/services/first-call-211](http://www.mrcpl.org/services/first-call-211) for listing of Richland County service providers |
| ☐ Alcohol/Drug Treatment Options | **First Call 211** | 419-522-4636 | Address: 36 W Third Street, Mansfield OH 44902 | Hours: 24 hours by phone/Lobby M-F 9-4 |
**Richland County Community Resource List**

| **Request** | **Richland Public Health, Women Infant & Child (WIC)** 419-774-4560  
Address: 555 Lexington Ave, Mansfield OH 44907  
Hours: M/T/TH 8 am to 4:30 pm  
W-- 10 am to 6:30 pm/Fri-- 8am to 4 pm  
| **Nutrition Info: Pregnant women or children under 5**  
| **Refer to:**  
| **Home Repair/Weatherization** | **Ground Level Solutions** 419-774-0457  
Address: 570 Marion Avenue, Mansfield OH 44903  
Hours: Mon-Fri 8 am to 5 pm  
| **Area Agency on Aging** 419-524-4144  
Address: 2131 Park Avenue W, Ontario OH 44906  
Hours: Mon-Fri 9 am to 5 pm  
| **Home Purchase Planning** | **Habitat for Humanity** 419-524-8361  
Address: 115 Park Avenue West, Mansfield OH 44902  
Hours: Mon-Fri 9 am to 3 pm  
| **GED Classes** | **Mansfield City Schools, Adult Ed.** 419-525-6380  
Address: 176 Hedges Avenue, Mansfield OH 44902  
Hours: Mon-Fri 7:30 am to 4 pm [Admin]  
| **Parenting Classes** | **Catalyst Life Services** 419-522-4357  
Address: 270 Sterkel Blvd Mansfield OH 44907  
Hours: Mon-Fri 8 am to 4pm  
| **Parent Aid** | **Richland Pregnancy Services** 419-522-8863  
Address: 1560 W 4th Street, Mansfield OH 44906  
Hours: M/W 10 am to 4pm  
Call for class scheduling T/TH Noon to 6pm; Fri-Closed  
2nd & 4th Sat 10 am to 1 pm  
| **Credit/Financial Counseling** | **Catholic Charities** 419-524-0733  
Address: 2 Smith Avenue, Mansfield OH 44905  
Hours: by appointment  
| **Foreclosure Counseling** | **Madison Adult Career Center** 419-589-6363  
Address: 600 Esley Lane, Mansfield OH 44905  
Hours: Mon-Thur 8am-9pm (6pm Summer)  
| **Vocational/College Options** | **Ohio State University (OSU-Mansfield Campus)** 419-755-4011  
Address: 1760 University Drive Mansfield OH 44906  
Hours: Mon-Fri 8 am to 5 pm  
| **Business Dev. Counseling** | **North Central State College** 419-755-4800  
2441 Kenwood Circle, Mansfield OH 44906  
Hours: Mon-Fri 8 am to 5 pm [Admin]  
| **Senior Services** | **Pioneer Career and Technology** 419-347-7744  
Address: 27 Ryan Road, Shelby, OH 44875  
Hours: Mon-Fri 8am to 5 pm [Admin]  
| **Clothing / Furniture / Appliances** | **Small Business Development Center**  
Address: 175 Mansfield Ave, Shelby OH 44875  
Hours: Mon-Fri 8 am to 5 pm; by appt  
| **Pro Seniors Legal Line** 1-800-488-6070  
Hours: Mon-Fri 8:30 am to 4:30 pm  
| **Catholic Charities Guardianship Program** 419-524-0733  
Address: 2 Smith Avenue, Mansfield OH 44905  
Hours: Mon – Fri 8:30am – 4:30pm  
| **Richland County Job & Family Services Adult Protective Services** 419-774-5473  
Address: 171 Park Ave E, Mansfield OH 44902  
Hours: Mon-Fri 8 am to 4 pm (Building)  
Can leave message 24 hrs/day  
| **First Call 211** 419-522-4636  
Address: 36 W Third Street, Mansfield OH 44902  
Hours: 24/7 by phone  
Lobby Hours Mon-Fri 9 am to 4 pm  
Publishes the Clothing Closet/Thrift Store resource list available on:  
www.mrcpl.org/services/first-call-211  
| **Love Inc** 419-522-1432  
Address: (confidential)  
Hours: T/W/Th 9:30 am to Noon  

**General:** Interest; Application to be completed within 60-90 days.
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<tr>
<th>Category</th>
<th>Address</th>
<th>Hours</th>
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| Child Support Enforcement        | Richland County Child Support Enforcement Agency (CSEA) 419-774-5700  
161 Park Avenue E, Mansfield OH 44902 | 7:30 am to 4 pm                |
| Veterans Services                | Richland County Veterans Service Office 419-774-5822  
597 Park Avenue E, Mansfield OH 44906 | Mon-Fri 8:30 am to 4:30 pm     |
| Additional Information & Referral| First Call 211 419-522-4636  
36 W Third Street, Mansfield OH 44902 | 24 hours by phone
Lobby hours Mon-Fri 9 am to 4 pm |

Please contact your local United Way, 2-1-1 or First Call For Help for any additional resources not listed. Revised Annually. Contact Great Lakes Community Action Partnership at 1-800-775-9767 for updates. Approved: June 2019.