

TRIPS Public Transportation by Great Lakes Community Action Partnership provides low-cost transit options for Sandusky County residents

Passengers are expected to pay a minimal fee for using the TRIPS system. Sandusky County is divided into three zones. Each carries a different fee. The system will operate up to one mile in adjoining counties. Fares are:

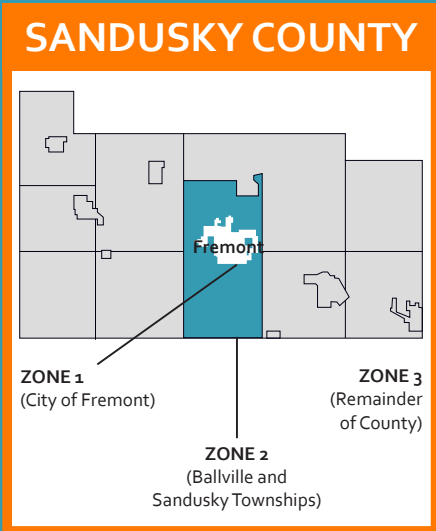
ZONE 1 (City of Fremont)
\$2 per one-way trip

ZONE 2 (Ballville and Sandusky Townships)
\$3 per one-way trip

ZONE 3 (Remainder of the county)
\$4 per one-way trip

ZONE-TO-ZONE

Carries the higher fee (e.g. the cost of going from Zone 1 to Zone 2 is \$3 per trip).



This brochure is available in alternate formats upon request



Great Lakes
COMMUNITY ACTION
PARTNERSHIP

A trade name of WSOS Community Action Commission



OUR PARTNERS

- | | |
|--|---|
| Chamber of Commerce of Sandusky County | Sandusky County Commissioners |
| Community Health Services | Sandusky County Economic Development Corporation |
| Community Representatives | Sandusky County Department of Job & Family Services |
| First Call For Help | Sandusky County Board of Developmental Disabilities |
| ProMedica Memorial Hospital | |

This service is funded by the Ohio Department of Transportation; Federal Transit Administration; Area Office on Aging; fares, advertisements, donations, and support by member organizations.

TRIPS is operated by Great Lakes Community Action Partnership in partnership with other community organizations.

We create partnerships and opportunities to help individuals, families and communities thrive.

Great Lakes Community Action Partnership
127 S. Front St., Fremont, Ohio 43420
419-334-8911 • 1-800-775-9767
www.glcap.org

Great Lakes Community Action Partnership

TRIPS PUBLIC TRANSPORTATION



SERVICE HOURS

MONDAY-FRIDAY, 5 a.m.-7 p.m.

SATURDAY, 5 a.m.-noon

CLOSED ON HOLIDAYS

CALL TO SCHEDULE

Call TRIPS at

419-332-8091

or Ohio Relay

1-800-750-0750

CANCELLATIONS/ NO-SHOWS

Failure to provide a notice of a canceled trip, or providing notice less than 4 hours prior to the scheduled pickup time, is considered a no-show. A no-show for one part of a trip automatically cancels the return portion of that trip. Accumulating three no-shows in a 30 day period will require the rider to pay the regular fare for the no-show trips in order to use the service for future trips. Contact TRIPS Dispatch office for cancellations.

PASSENGERS AGE 60 -PLUS

Passengers age 60 and over should contact the TRIPS office for pricing and availability on using this service.

INCLEMENT WEATHER

In the event that trips are canceled due to inclement weather or emergencies, there will be announcements on Eagle 99 FM (99.1 FM).

OUT-OF-COUNTY SERVICES

The pick-up location for the beginning trip must be in Sandusky County. Contact the TRIPS office for pricing and availability.

NOTE

If a check is returned due to insufficient funds, the passenger will not be able to ride again until the amount of the original check is paid plus any bank charges.

CONCERNS/COMPLAINTS (INCLUDING TITLE VI AND ADA)

GLCAP/TRIPS complies with all Civil Rights Laws and operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or ADA may file a complaint with TRIPS, directly to the Ohio Department of Transportation or to the Federal Transit Administration. For more information on the TRIPS civil rights program, and the procedures to file a complaint: contact the EEO Coordinator at 419-333-6001 (TTY 800-750-0750); email Adrienne Fausey at comment@glcap.org; visit our administrative office at 127 S. Front Street, Fremont, OH 43420; or visit <http://www.glcap.org/comments.php>. For general information, comments or complaints, please contact the Rural Transit Director at 419-333-6053 or by email at jswells@glcap.org.

POLICIES

- TRIPS provides curb-to-curb demand response service. Door-to-door service available upon request.
- Reservations required at least 24 hours in advance.
- Rider assistance available upon request.
- At the time of reservation, you will be given a half-hour window. Please take note of times and be ready to ride.
- Wait where you are visible to the driver. Drivers will wait 3 minutes at each stop.
- All riders, including children, must be scheduled at the time of trip reservation.
- Exact fares must be paid upon boarding.
- Children under 7 years old ride free.
- One caregiver may ride to assist rider free of charge.
- Children under 8 years old must be accompanied by an adult.
- Ohio law requires that children under 8 years old and less than 4'9" tall ride in a federally approved booster seat. Child safety seats are to be provided and installed by a parent or guardian.
- No pets are permitted on vehicles; however, service animals are welcomed and should be noted when calling for a reservation.
- Please consider space limitations in the vehicle when you have packages. There is a six bag (grocery size) limit per person. The bags must be contained in one seating area.
- Seat belts must be worn at all times.
- No eating, drinking, drugs, alcohol, tobacco products or loud music in the vehicles.
- No illegal, violent, disruptive behavior or language.
- Riders with portable oxygen tanks are permitted.

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